## Is your banking complaint unresolved?

Approach the RBI's Banking Ombudsman – the third umpire in banking.



KL Rahul Indian Cricketer and RBI Employee

- If the bank does not resolve your complaint to your satisfaction within a month, approach RBI's Banking Ombudsman
- Banking Ombudsman Scheme is a cost-free and hassle-free way to resolve your banking complaints
- Banking Ombudsman Scheme covers a range of deficiencies in banking services





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